

Tech Tip Tuesday— May 13, 2025

Are you on GroundXchange yet? If not, you should be!

GroundXchange™ (GXE) is GroundWidget's technology for sending and receiving trips to and from affiliates. Livery Coach is fully integrated with the GroundXchange system.

What that means is that Livery Coach users can send and/or receive trips directly to/from SantaCruz users, with no third party middleman needed.

The integration is bi-directional and includes driver confirmations, dispatch status updates, GPS tracking data, and ride closeout data to the Farm-In affiliate. All at a cost of only \$1.25 per ride (send or receive) and no monthly fixed charges. With the recent GNet announcement increasing their price per trip to \$1.50/trip (effective June 1), that means that GXE is now *cheaper* than GNet for sending trips!

What's more, LimoAnywhere is now in the process of completing their integration with GXE, so soon you will be able to send trips via GXE to your LimoAnywhere affiliates as well.

In order to get set up, it's a process with a few steps, some of which need to be done behind the scenes, so it needs to be scheduled. To get on the schedule, please send a note to support@liverycoach.com so that we can prepare your system.

The basic process is that we first make sure you are on the latest version of Livery Coach. Then you will also need to sign a contract addendum that we will prepare and send to you that will need to be returned.

Once that's done, we will coordinate with GroundWidgets to make sure you have a GXE ID, do some system setup behind the scenes, and then contact you with further instructions.

When the initial setup is complete, you will be able to set up your affiliates yourself right in the Farm Agreement, simply by selecting "GroundXchange" in your Farm Agreement, and entering the GXE code for your affiliate in the Network Code field.

General	Hourly Rate	Zone Rate
Accounting VendorID:	FantasticLimoV	
Agreement Name:	Extra Good Limousine	
Network Type:	[Dropdown]	
Network Code:	[Dropdown]	
Password:	LiveryNetwork	
Phone and Extension:	TranspoNet	
Time Zone:	GNet	
	AffiliateHub	
	CareyIntegration	
	GroundXchange	